



NEXUS

A FAMILY OF TREATMENT PROGRAMS



Videoconferencing

Bridging the gap between families & children in treatment



Nexus videoconferencing allows you to talk to your child via computer and be involved in his/her treatment plan.

Videoconferencing involves using a computer with a camera to connect to another computer via the public Internet. Nexus currently offers several ways for you to videoconference with your child during treatment. Our Information Technology department can help you install custom videoconferencing software on your computer. Nexus also supports publicly available software such as Skype and Google Video. It is our goal is to find a technology that works for your family and integrate that technology into your child's treatment so you can stay connected. If you have the right Internet speed and computer, Nexus can provide a camera, the right software, and tech support so you can use videoconferencing right in your home at no cost to your family.

Program staff can use this technology with you to provide flexible family treatment options that ease the burden of separation and eliminate the cost of travel. For example, you can attend treatment planning meetings, family therapy sessions, and have face-to-face visits with your child throughout their treatment. Additionally, the technology connects Nexus staff with referral sources for up-to-the-minute status reports on clients' progress.

Technology Facts:

Nexus will work with you to make sure you understand the security and privacy of the connection and what is involved with making a call. Nexus cannot remotely control, connect, or see your computer without your approval on a case-by-case basis. A high-speed Internet connection is required, such as cable or DSL. Satellite broadband does not qualify. A standard webcam is required and can be provided by Nexus at no cost to you if you do not have one. Most computers purchased within the past four years will easily qualify. If you have questions about your computer system or videoconferencing capabilities, or how these options can help you stay connected to your child, our Information Technology department will be happy to help you.

Express an Interest!

If you are interested in using videoconferencing with Nexus, please fill out this form and return it to Nexus or contact your Nexus Case Manager or Therapist to help you set up this service without filling out a form.

Do you have a webcam? Yes No I'm not sure

Do you have high-speed Internet? Yes No I'm not sure

What is the make of your computer? (i.e., Dell, Apple, HP) _____

What is the model of your computer? (i.e., Inspiron 1520, PowerBook, EliteBook) _____

What is the best phone number for our IT staff to contact you? _____

What is the best email address? _____

Please provide your shipping address if you do not have a webcam: _____

Thank you for your interest in Nexus.

If you have any questions, please feel free to contact us and visit our website: <http://www.nexustreatment.org>

Tyson Schumacher

Nexus | Director of Information Technology